Sarah Milad

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WORK EXPERIENCE

Study Hut Tutoring **October 2019 - July 2021**

Instructor

- Coordinated over 30 customized lessons plans for students, resulting in an 80% increase of grades.
- Developed, cultivated and maintained positive relationships with parents and students.
- Increased engagement and ability to analyze student progress through Google Suite.
- Provided interactive one-on-one tutoring sessions across various subjects and assisted in the development of stronger learning and studying techniques, while enhancing communication and active listening skills.

Free People **October 2019 - March 2020**

Senior Stylist

- Resolved customer complaints while maintaining a friendly, positive attitude.
- Mastered POS systems to handle payments ranging from $4,000 to $8,000 per shift.
- Anticipated customer needs and provided them with high quality service while upholding brand standards and values to ensure customer satisfaction.

Fabletics **March 2019 - July 2019**

Retail Associate

- Used expert level communication skills to zero in on true customer needs resulting in a 100% positive ratings from customers in the post-sales survey.
- Sold above my quota of Fabletics memberships by approximately 125%.
- Coordinated and successfully organized over 40 in-store events, inviting clients through email marketing which increased sales by approximately 75%.

EDUCATION

University of Oregon **June 2018**

Bachelor of Arts, General Social Science

Major in Crime, Law, and Society

Minor in Arabic Studies

Certificates

The Fundamentals of Digital Marketing **July 2021**

Google

Projects

Sarahtonin Sounds **July 2021**

Founder

Music curator with a wide range of musical interests who creates unique listening experiences for a diverse audience. I have an encyclopedic knowledge of music from all genres, as well as a passion for identifying new talent and predicting musical trends. Creating new playlists on Spotify to capture a certain feeling. Utilizing different softwares and programs, such as Adobe InDesign and Photoshop, Canva, Wix, and Mail Chimp, in order to expand and reach a wider audience.