Sammuel Tshifunda

Passionate professional with strong analytical, finance, and customer service skills. Demonstrates progressive responsibility for meeting corporate and departmental goals. Enjoys delivering exceptional service. Experienced in Sponsorship Sales and Marketing along with Inventory/ Order Management and Internet Banking.

Base: San Antonio, Tx
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EDUCATION

University of Texas at San Antonio, San Antonio, Tx — *Bachelors in Communications (Currently Enrolled)*

Anticipated graduation date: May 2024

- Minoring in Music Technology
- Performed in an Afrobeat Dance Ensemble - January 2019
- UTSA Football Videographer/ Photographer Sep '19- Dec '19

Northwest Vista College, San Antonio, Tx — *Associates in Liberal Arts*

Graduated: May 15, 2022

- Student Development Assistant Sep '18- Nov '18
- Launched the "Student Pantry" for NorthWest Vista's Campus
- Created the logo and media representation for "Student Pantry" (food drive)
- Skill oriented classes: Photography 101, Audio Design 101Minoring in Music Technology

EXPERIENCE

Melanin Animated, *Scheduled Name Change to* Melanated Otakus,
Remote- Video/ Sound Editor October 2021- February 2022

Duties: Video editing for Instagram, Youtube, and Twitter Post. Sound editing for Podcast

Frost Bank, One Frost, San Antonio, Tx — *Customer Service Rep, Night Team*

August 2020 - Present

Duties include: Internet Banking, Customer Service, De-escalation, Team Presentations

Accomplishments:

Successfully lead team informational meetings with managers and supervisors present.

Suggested the implementation of subject reviews, Pod activities and interactions.

SKILLS

Proficient in the following computer systems: Fosse, Point of Sales, Microsoft Word, Microsoft Excel, Microsoft Powerpoint, Microsoft OneDrive, Microsoft Teams, ProTools, Clover, Ximble, Adobe Photoshop, Adobe Premiere Pro

Detail oriented, determined

AWARDS

Acorn Scholarship - Northwest Vista Sep 2018

Accepted into the National Honors Society- UTSA January 2020

LANGUAGES

English - Proficient

French - Beginner (Verbal)

Swahili - Beginner (Verbal)

Marriott Hotels, The Rim, San Antonio, Tx — *Night Auditor*

September 2018 - August 2020

Duties include: Market Segmentation, Food inventory, Record keeping, Lobby Maintenance, Customer Service

Altitude Trampoline Park, San Antonio, Tx — *Event Coordinator*

September 2017 - September 2019

As an Event Coordinator duties included, Booking parties, contacting and organizing vendors, and hosting the event,

Side duties included Media Management, Clean up, and self promotion.

Bath and Bodyworks, San Antonio, Tx — *Offsite Lead*

September 2017 - January 2018

Role consisted of Inventory Management, Delivery Verification, and Seasonal store set up *Was also trained to drive a commercial truck

Internships

Six Flags Fiesta Texas: San Antonio, Tx — *Sales and Marketing Assistant*

July 2020 - October 2020

Duties include: Photography for Contracted Promotion, Assist with event production for the park, Product placement

College Promoters USA: San Antonio, Tx — Social Media Strategist, Video Editor

March 2022 -June 2022 (Seasonal)

Duties include: Player Statistics, Social Media Management, Primary Job: Highlight Film Editor(Adobe Cloud).