JACQUELINE O'MARA

Experienced venue and touring professional based in Nashville, Tennessee with experience in club, theater, arena and stadium environments.

Currently open for opportunities as:
Tour Manager/Assistant Tour Manager
Production Coordinator/Assistant
Hospitality/Dressing Room Coordinator
Wardrobe Assistant, Ticketing Manager

jackie.omara@icloud.com

(716) 698-2588

EDUCATION

STATE UNIVERSITY OF NEW YORK AT FREDONIA

Bachelor of Science

Business Administration, Music Industry

Music Industry Club Networking Chair

OTHER WORK

VIP Nation/CID/LaneOne/100x/237 Global
VIP Assistant
Ariana Grande, Beyonce, Olivia Rodrigo, Chris Stapleton, Kanye West, Red Hot Chili Peppers, Suki Waterhouse, Pentatonix, Justin Timberlake, 5 Seconds of Summer, Travis Scott, Mumford and Sons, The Chainsmokers, Disturbed, Cavetown, Lennon Stella, Cyndi Lauper, Creed, Alanis Morissette, and more
March 2015 - Present

Tommee Profitt's Birth Of a King - Grand Old Opry
Artist Relations
December 2024

Post Malone, F1-Trillion Tour - Nissan Stadium
Backstage Hospitality, Production Assisant
October 2024

Morgan Wallen, One Night At a Time Tour - Nissan Stadium
Tour Ticketing Manager
May 2024

Taylor Swift, The Era's Tour - Nissan Stadium
Merchandising Assistant
May 2023

CBS New Years Nashville Bash
Talent Coordinator - December 2023
Covid Compliance Coordinator - December 2021

TikTok
User Experience Specialist
August 2020 - July 2021

Single Music
Artist Relations & Production
December 2020 - June 2021

Eventbrite
Event Organizer Experience Specialist
November 2019 - May 2020

Entercom Communications
Radio Promotions + Production Assistant
October 2016 - October 2018

After Dark Entertainment
Production, Box Office
March 2015 - September 2016

MIRANDA LAMBERT

Production Coordinator | March 2024 - Present
Velvet Rodeo Las Vegas Residency, Stagecoach Festival, Chris Stapleton's All-American Road Show, Under the Big Sky Festival

- Advance hospitality and catering, and maintain all vibe and dressing/greenrooms.
- Coordinate and oversee all bus stock, production cases, signage, bus drivers, and runners.
- Track road reports, credit and cash, and travel grids.

ALANIS MORISSETTE

Production Assistant | November 2023
Jagged Little Pill Tour South America, Corona Capital Festival

- Set up, decorated, stocked, replenished, and maintained all dressing/greenrooms.
- Assisted PM/PC with day sheets, set lists, stage needs, food orders, and more.
- Oversaw runners and hospitality venue staff to ensure smooth and productive show days.

LADY A

Production Coordinator | June 2023 - December 2023
Request Line Tour, CMA Fest, Barefoot Country Music Fest, Today Show

- Advanced hospitality riders, green room/production office requirements, and catering.
- Facilitated day of show artist and crew transportation, runner movements, flights, and bus and truck driver meals/needs.
- Organized production cases, travel grids, day sheets, runner float, and bus stock daily.

TOVE LO

Production Assistant, Wardrobe Assistant, VIP Coordinator | June 2022 - October 2023
Dirt Femme North American Tour, Austin City Limits, Music Midtown Fest, Hangout Fest, Seth Meyers, Jimmy Kimmel Live, Lollapalooza, Gov Ball

- Assisted artist, band, and crew with daily show and transportation needs.
- Advanced hospitality rider, green room, and meals.
- Coordinated performance wardrobe with artist/band, making sure everything is stage ready.
- Managed daily production operations including day sheets, runner float, and bus stock.

ALL TIME LOW

Assistant Tour Manager, VIP Coordinator | July 2021 - February 2022
North American/UK Tour, Sad Summer Tour, Lollapollooza, iHeart Radio Festival, Life is Beautiful Festival

- Assisted tour manager, band, production manager, and crew as needed.
- Supervised runner and runner cash.
- Coordinated daily VIP package for the tour with merchandising and check-in.
- Organized daily bus stock, laundry, wardrobe, day sheets, catering, travel, cash receipt reports, and more.

LIVE NATION ENTERTAINMENT

Brooklyn Bowl Nashville

Artist Hospitality, Runner, Merchandising | June 2022 - Present

- Advance riders with tours to arrange green room and meal needs.
- Set up/break down dressing rooms, distribute day sheets, supervise any needs between venue and tour personnel and artist, organize guest list for box office.

Box Office, Merchandising | June 2021 - June 2022

- Sold tickets on day of show, counted /balanced all cash /credit card sales at the end of night.

Buffalo, NY - Keybank Center, Highmark Stadium, Darien Lake Performing Arts Center, Lakeview Amphitheater, Saratoga Performing Arts Center

Production Assistant, Runner | March 2015 - November 2019

Marketing and Media Assistant | September 2016 - May 2019

- Arranged media and press pass approvals (e.g. journalists, photographers, and television crews) with the venue and tour, updated local Live Nation social media platforms.

Ticketing Assistant | March 2015 - September 2016

- Organized and prepared season ticketing, club seating, and boxes for clients.
- Prepared promotional and comp tickets for local radio stations and organizations.
- Helped with show day duties associated with the artist, venue, box office, and ticketing.

Box Office Representative | May 2012 - February 2015

PROFESSIONAL REFERENCES

Contact information provided upon request

Mark Oglesby/Tour Manager/Post Malone, No Doubt, Lady A, Kane Brown, One Republic
Brian O'Dowd/Tour Manager/Tove Lo
Brent Maxon/Production Manager/Lady A, Keith Urban, Parker McCollum
Carl Gatti/Production Manager/Brooklyn Bowl Nashville
Teisha James/Production Manager, Tour Manager/The Marias, Bad Omens, King Princess, MUNA